

Terms of agreement

Cancellation policy

- Cancellation prior to 90 days of the program: 70% of the deposit payment will be refunded.
- Cancellation 30 to 90 days prior of the program: 30% of the down payment will be refunded.
- Cancellations less than 30 days before the tour: 30% of the balance payment will be forfeited
- Cancellations less than 14 days before the tour: all payments will be forfeited.
- If for any reason Genesis Cycling will cancel the tour at any time and for any reason the full price of the tour will be refunded.
- Genesis cycling is not responsible for any additional expenses that may be incurred by a guest in relation to a canceled tour including costs incurred due to travel delays, flight cancellations, sickness and non-refundable air tickets and/or any penalties associated with such tickets.
- Genesis cycling reserves the right to make any changes on the original plan of the tour such as schedule changes, rerouting tracks or sites visits due to acts of nature, trail conditions, group riding pace or any circumstances beyond Genesis cycling's control.

Tour payments

- Tour payments include: accommodations, transportation, guiding, 3 meals a day (except of lunch during the rest days), sites fees, riding escort and assistant, mechanical escort medical escort and domestic flight.
- Any additional requests by the customer may entail an additional payment.
- Refunds for changes in the tour initiated by the customer will be given if requested not less than 30 days prior to the tour.

Responsibility

- Genesis Cycling bears no responsibility for injury or damage done to the body or property of the participants.
- Riding a bicycle through long distance and climbs requires great physical effort. Participants must be aware that they have no medical or other limitations that prevent them from withstanding such an effort.
- It should be known that riding a road bike entails some danger, including the danger of death.
- In case of emergency, all rescue operations will be based upon the local rescue services. Participants will be responsible for any fees charged.
- Participants are obligated to have personal Travel insurance for “active sports”.
- Wearing a helmet is obligatory throughout all riding stages.
- Genesis Cycling bears no responsibility to any damage caused to bicycle and/or any cycling gear caused during the tour and/or bicycle transfer including air transfer.